

FCC Speed Test App Reference Guide

Using the App in the MF-II Challenge Process

Where to Find the App

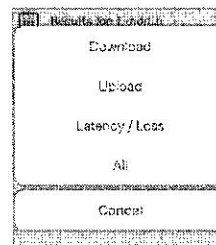
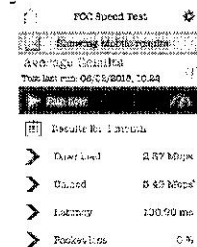
- The FCC Speed Test app is available as a free download for supported Apple and Android devices via each platform's respective app stores:
- Apple App Store: <https://itunes.apple.com/us/app/fcc-speed-test/id794322383>
- Google Play Store: <https://play.google.com/store/apps/details?id=com.samknows.fcc>

How to Run a Speed Test

- To begin, turn off WiFi and ensure your phone is connected to your data network.
- Enable locations services for the app.

How to Run a Speed Test (cont'd)

- After you agree to the terms of service, tap **Run Now**.
- The app will prompt you to select the type of test to run: **Download**, **Upload**, **Latency/Loss**, or **All**. Tap **All**.



Where to Run a Speed Test

- Use your own experience as a starting point in determining dead zones and poor coverage areas. You may further consult information provided by the PSC through its Zap the Gap program.
- In order to successfully challenge an area's coverage, the FCC requires multiple speed tests in that area.
- The FCC suggests at least 5 tests be run in any given area, but would prefer as many test be run as possible to accurately determine coverage.
- The maximum distance between tests is one-half mile.

Reporting Your Results to the PSC

- The FCC Speed Test app saves the data from all the tests you run in archived files.
- Results are to be reported once at the end of the test period. The final date for test results to be in is October 1st.

Reporting Your Results to the PSC (cont'd)

- When all of your tests are complete and you are ready to report, tap the gear icon in the top right corner of the screen. Tap **Export Results**. A box entitled "Export archived results?" will appear. Tap **OK**.

- Your default email application will appear. In the To: section, enter taskforce@psc.state.ms.us

